

42

Hocking, Wendy A - Washington, DC

From: Hocking, Wendy A - Washington, DC
Sent: Monday, August 15, 2011 12:26 PM
To: Harris, Ernie - Washington, DC
Cc: Owens, Sharon - Washington, DC; LaChance, Susan M - Washington, DC; Allen, Pete X - Washington, DC
Subject: Revised/updated MTAC slides
Importance: High
Attachments: Plan for Operational Change Meetings v 3 Aug15-2011.ppt; MTACLeadership_NetworkOpt.pdf

Ernie, the attached powerpoint deck was updated to include Operations' revisions (provided today). Per Susan, please send it -- along with the attached pdf version of the network optimization presentation -- to MTAC leadership. Thanks!

Wendy



Plan for Operational Change Me... MTACLeadership_NetworkOpt.pdf (...)

Wendy A. Hocking

Manager, Industry Engagement Strategy
Office of Consumer & Industry Affairs
U.S. Postal Service
475 L'Enfant Plz SW Rm 5136
Washington, DC 20260-1520
Office: 202-268-8149
Cell: 202-297-4367
wendy.a.hocking@usps.gov



Industry Engagement and Outreach Operational Change Meetings

CONCEPTUAL AND PRE-DECISIONAL

August 2011

Meeting details

- **Thursday, August 18, 2011**
- **9:25am - 10:40am (75 minutes)**
- **Breakout session facilitators are confirmed**
 - John Aiello - 11226 (15 attendees)
 - Pete Allen - 4841 (30 attendees)
 - Charlie Frantz - 1P609 (15 attendees)
 - Anthony Frost - 1P619 (30 attendees)
 - David Mastervich - 1P629 (30 attendees)
 - Rod Sallay - 11228 (30 attendees)
 - Donna Thabet - 7801 (25 attendees)
 - Wendy Hocking - Ben Franklin (as needed)

CONCEPTUAL AND PRE-DECISIONAL

Facilitator training

- Facilitator training sessions Tues, August 16 (3:45 p.m.)
- Training will include:
 - Strategies for covering all topics
 - Basic facilitator skills
 - How to
 - Capture attendees' contributions
 - Work with scribe and timekeeper
 - Consolidate information following the meeting
 - Strategies for
 - Soliciting comments and ideas
 - Compiling/reporting/distributing feedback and notes
 - Setting deadlines for receiving comments and feedback
 - Scheduling "next phase" discussions

Operational changes topics

- Additional thoughts (*10 min.*)
“What haven’t we considered?”
- Wrap-up/report back strategy (*10 min.*)
“Here’s how we think the follow-up process should be structured; what do you think?”

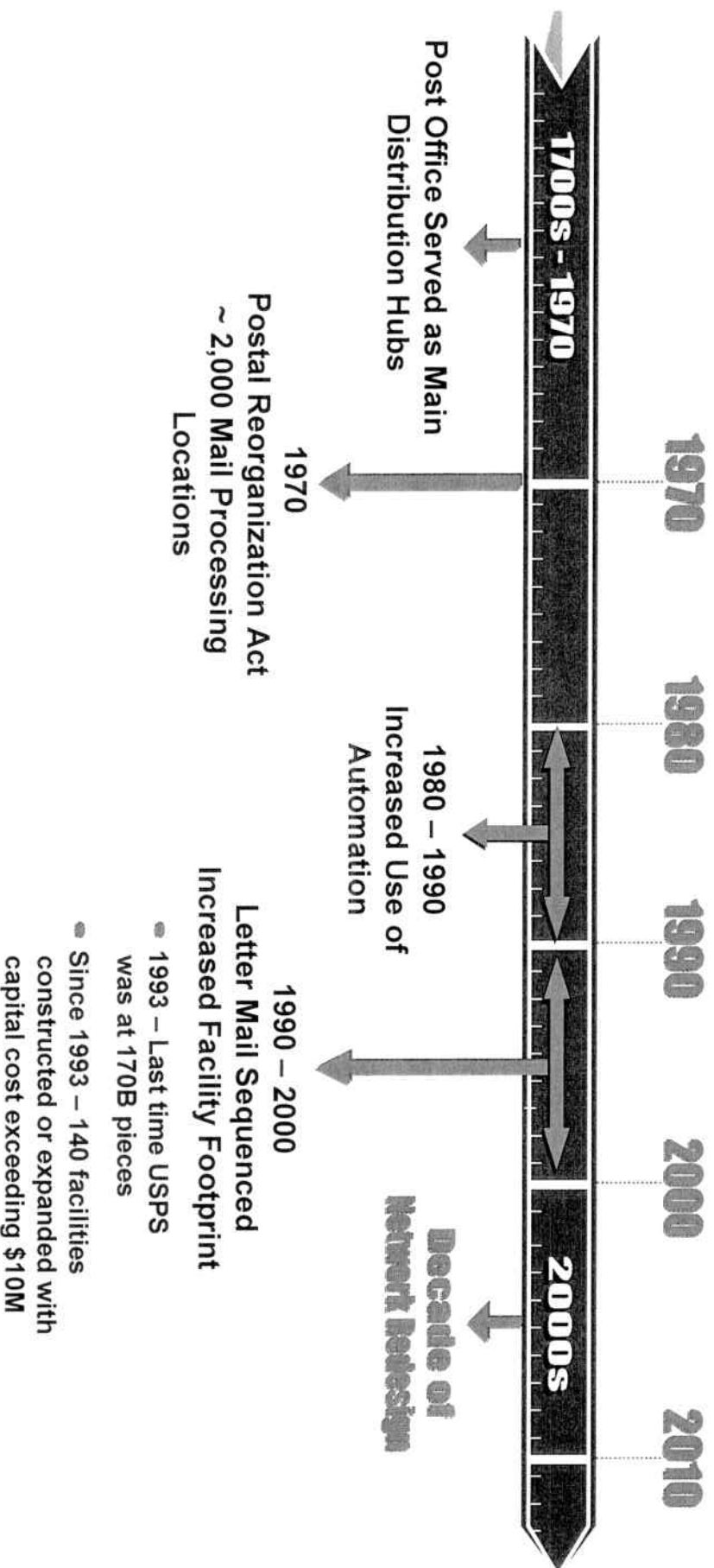
Network Optimization Concept

MTAC Leadership

Network Optimization Overview

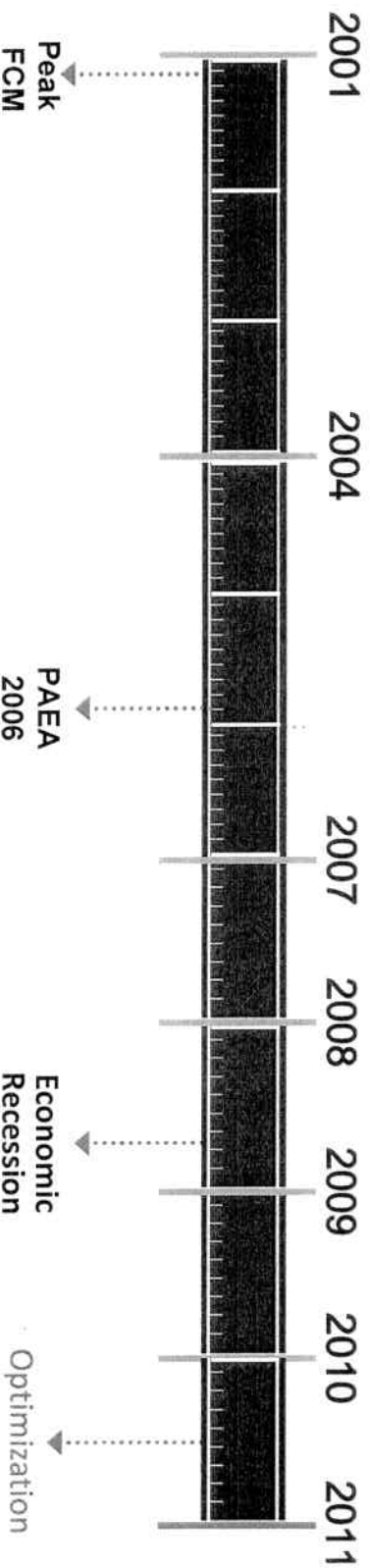
- Network Evolution
- Volume Realities
- Plan for Change
- Next Steps

USPS Network Evolution



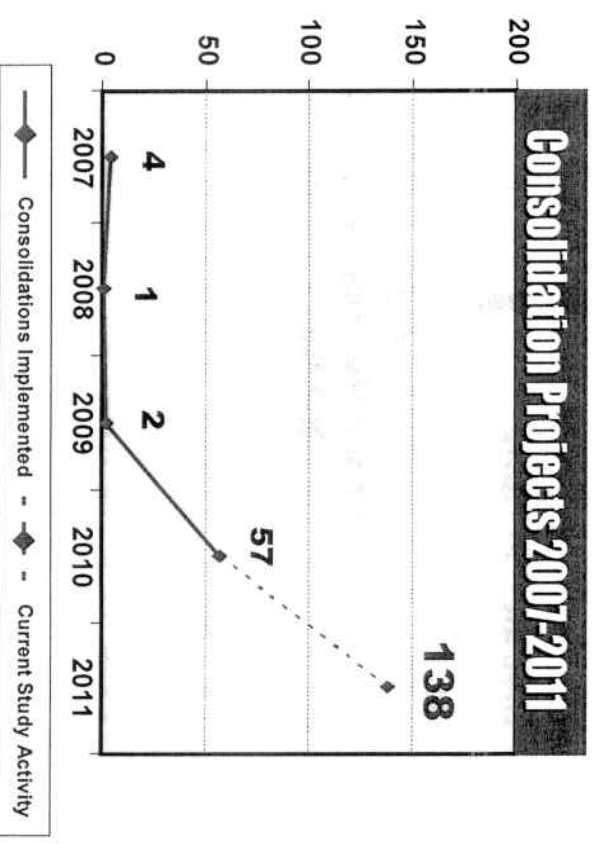
A Decade of Network Redesign

FCM: 104 B	FCM: 98 B	FCM: 98 B	FCM: 96 B	FCM: 92 B	FCM: 84 B	FCM: 78 B	FCM: 73 B
Total: 207 B	Total: 206 B	Total: 213 B	Total: 212 B	Total: 203 B	Total: 177 B	Total: 171 B	Total: 167 B



Continued First Class Decline

- Down ~ 25% since 2006
- Single Piece Down ~ 35% since 2006
- Plant network - Excess Capacity
- Unprecedented increase in AMP activity
 - Origin Consolidation
 - Destination Consolidation
- Minor Service Standard Adjustments within current business rules



Network Optimization Overview

- Network Evolution
- Volume Realities
- Plan for Change
- Next Steps